

## Travel Insurance at ACI

Whether it is Business, Personal, or Vacation Travel, ACI offers expertise in claim handling by providing personable service and focused attention to each member as they incur unanticipated interruptions and hardships in the midst of their planned trip.



The Travel product line fits well with the strengths of ACI which include knowledge of product, flexibility, and dependability enabling ACI to provide the best possible service for your members. Partnering with Assistance Organizations, ACI provides services which reduce costs while directing members toward quality, proven, and dependable service providers world-wide.

## ACI's Focused Customer Care for the Traveler

- ❖ ACI expertly handles claims for all standard travel benefits, including Trip Cancellation, Trip Interruption, Lost Baggage, Medical Expense and any benefit customized for your program.
- ❖ For your program, ACI offers dedicated Customer Service Representatives, who learn your account needs and the specific needs of your members, communicating assurance and providing direction as it is needed by the members.
- ❖ ACI teams and coordinates with your preferred International Assistance company to provide 24/7 Global service.
- ❖ Assistance Providers are available 24/7 to guide your members to the best quality and most economical facilities world-wide.
- ❖ When Medical Emergencies occur, together, ACI and the Assistance Provider communicate care while seeking the best resolution for all involved, including bringing families together through making travel arrangements when tragic events occur.
- ❖ ACI converts foreign currency bills into U.S. dollars at the date of service and issues benefits to members in U.S. currency.

With ACI handling your Travel Insurance Program, we will apply our experience, offer the best options available to your members in their given circumstance, and provide our personal touch to make your program successful.